

Dear Permanent Bookings,

From July 1st, 2023, court hire rates for permanent bookings will be increasing.

Day permanent rate (before 5pm)
Old rate - \$17.00 p/h
New rate - \$19.00 p/h

Day Competition rate (before 5pm)
Old rate - \$14.50 p/h
New rate - \$16.50 p/h

Night permanent rate (after 5pm)
Old rate - \$18.00 p/h
New rate - \$21.00 p/h

Nathan's Tennis will also be introducing the following policies for all permanent bookings from July 1st, 2023.

- All permanent bookings are to make an upfront payment of 3 months in advance to secure your permanent timeslot. You will be supplied with an invoice at the beginning of each 3-month cycle. You will have 7 days to make payment.
- If you decide to stop your permanent booking during the 3-month cycle, you will forfeit any remaining credit. You can however choose to move your booking to a different day/time subject to availability.

- Permanent bookings are classified as weekly, not fortnightly or monthly. If you do not turn up for your weekly permanent booking, you will forfeit your payment for that week. If you are unable to make one of your permanent sessions, please notify Nathan on 0432 945 117 by text message with 24 hours notice prior to the commencement of your booking time. You will then have the option to makeup your missed booking on another day/time.
- Any rain out days <u>MUST BE APPROVED</u> by Nathan's Tennis. If your tennis court is playable and the conditions are reasonable, you must still attend your booking or you will forfeit your payment for that session. Please message or call Nathan on 0432 945 117 to check on the playability of the courts. <u>DO NOT</u> presume that your court is unplayable.
- You will receive a credit on the following 3-monthly cycle invoice for any rained out days that were approved by Nathan's Tennis.
- PLEASE NOTE Coaching takes priority at Nathan's Tennis. All permanent bookings are subject to be changed or moved based on coaching hours. This is not a common thing to happen, but if you are notified by Nathan that your court will need to be used for coaching, you will have the option to move your permanent booking to another time and/or day. If we are unable to accommodate your permanent booking, you will receive a refund for any remaining weeks during your 3-month cycle that has been paid in advance for.

If you have any questions regarding a permanent booking, please contact Nathan on 0432 945 117.

Thank you and kind regards, Nathan's Tennis Pty. Ltd.